

Health & Nutrition Policy

Osotspa Public Company Limited & Subsidiaries

We actively support our consumers' well-being - leveraging more than a century of heritage - through the work of the Osotspa Innovation Centre. Our innovation aims to improve our products' nutritional profile for a wide range of consumers. We provide clear nutritional information and leverage our brands to help drive positive change and healthy consumer lifestyles.

The Principles of Osotspa's Health and Nutrition Policy

We are committed to providing high-quality, nutritious products to as many consumers as possible in Thailand and the other markets we serve. To deliver this, we will focus on three pillars for our beverages portfolio (which covers the vast majority of our products)¹:

1. Nutritious, Delicious and Forward-looking

- We **respond to consumers' preferences** by innovating products with new benefits and exciting formats, which address emerging trends. They are based on **tracking consumer and market insights** - including those related to health and nutrition - in the markets we serve.
- We **leverage our R&D capabilities** to innovate products which both appeal to our consumers' tastes and help them meet their nutritional needs. We **focus on priorities** including healthy development and immunity, and addressing consumers' energy needs.

2. Responsible

- Obesity and Non-Communicable Diseases (NCDs) are a critical health issue globally, including Thailand. Through our product renovation and innovation, we will continually work to **improve the nutritional status of our product portfolio**, e.g.
 - by sugar and calorie reduction
 - by responsible fortification with key nutrientswherever technically feasible, whilst maintaining great-tasting products which our consumers value.

¹ This Policy applies to products within Osotspa's own operations and those under Osotspa's operational control. Apart from beverages, a small fraction of our portfolio is in herbal products, dietary supplements, confectionery and snacks. These are currently outside the scope of this Policy and we work separately to ensure these are as nutritionally-responsible as possible.



- The **Osotspa Nutritional Criteria** are the benchmarks for our innovation teams to guide nutritionally-responsible formulation development for existing and new products.

These were selected considering recommendations for responsible daily **dietary intakes, from leading national and international nutrition authorities:** the World Health Organization (WHO), national public health authorities, and Thailand's "Healthier Choice" nutritional logo.

Osotspa's Nutritional Criteria

Total sugar: ≤ 6 g/100 ml
 Energy: ≤ 40 Kcal/100 ml
 or ≤ 25 Kcal/100 ml (for products containing sugar and sweeteners)
 or ≤ 10 Kcal/100 ml (for products contain only sweeteners)

We will regularly review the Nutrition Criteria with our **Advisory Panel on Health and Nutrition** to incorporate any new health and nutrition insights which are supported by reputable national and international health authorities and scientific consensus.

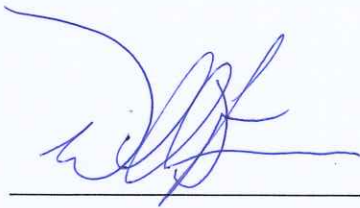
- Our communication - from product labels to advertising - must be **accurate and contain important information to assist consumers in making decisions**. We commit to marketing healthy products and choices in a responsible way without unethical advertising, false, ambiguous or exaggerated information.
- We aim to inform consumers about healthy product choices, including **external certifications** where these have a sound basis and are understood and valued by consumers.
- We ensure our products are **safe, nutritionally-responsible, and comply with all applicable laws and regulations** in the markets where we operate. We do this working with relevant reputable suppliers, consultants, academic and government organizations.

3. Accessible, Affordable

- We will continue to make our products **affordable and accessible to a wide group of consumers** based on the following priorities:
 - offering a **broad range of pack sizes** from family-size packs to small individual portions
 - continuing to strengthen our portfolio across a wide **range of price points** from those affordable to a majority of people, to more premium-priced products

- We aim to raise both consumer and employee awareness on **health, wellbeing, and the nutritional benefits** of Osotspa's products.
- Our **CSR and communication programs** help to promote their understanding on health and nutrition through company communication channels (e.g. website, advertising, consumer hotline) and by community and social support activities, e.g. product donations.

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William Leo
Chief Innovation Officer



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Chief Executive Officer